



Client's Bill of Rights

Live Love & Laugh-Homecare Services LLC

Believes that every client has the right to:

1. Be Treated with respect and dignity at all times.
2. Have all personal and medical information kept confidential
3. Have all directions over the services provided to them, so the degree possible with then the authorized care plan.
4. Know the providers established grievances Policy and Procedures in how to submit a complaint about the service, and received cooperation to reach a resolution, without fear of retribution
5. Receive service without regard to race, creed, color, age, sex or national origin, disability, disease or sexual orientation.
6. Receive a copy of *Live Love & Laugh-Homecare Services LLC* code of ethics on which services are provided.
7. Report any instances of suspected abuse, neglect, or exploitation, including any instances involving *Live Love & Laugh-Homecare Services LLC* employees, without fear of retribution to the manager or your current state's Department of Human Resource or your local police department.
8. Change Caregivers if you feel the need to with reasonable explanation.
9. Terminate services with *Live Love & Laugh-Homecare Services LLC* with/for reasonable explanation/notice.
10. To receive the best care possible from our agency staff.

Sincerely,

Selena Mack, Admin

Live Love & Laugh-Homecare Services LLC.

Office Number: 803-392-3888